

Dear Customer,

This Product Disclosure Sheet (PDS) is designed to provide you with some key information on your personal accident takaful. Other customers have read this PDS and found it helpful; **you should read it too.**

Date: 1 January 2026

## 1 What is Takaful myTravel Umrah?

**Takaful myTravel Umrah** provides compensation in the event of injuries, disabilities or death caused by accidents and reimburses medical expenses incurred as a result of an accident and travel inconvenience benefits while performing Umrah or Hajj in Saudi Arabia.

### Applicable Shariah Concepts:

- **Hibah** refers to transfer of ownership of an asset from a donor to a recipient without any consideration. The benefits payable from General Takaful Fund (GTF) are based on Hibah.
- **Ju'alah** refers to a contract where a party offers a specified reward to another party who achieved a determined result. The participant allows Syarikat Takaful Malaysia Am Berhad (Takaful Malaysia) to receive a portion of the distributable surplus arising from the GTF as a performance incentive.
- **Qard** refers to a contract of lending money by a lender to a borrower where the latter is bound to repay an equivalent replacement amount to the lender. Takaful Malaysia will lend an amount of money to the GTF without interest if the GTF is in deficit.
- **Tabarru'** refers to a donation for charitable purposes. The participant donates a portion of the contribution to the GTF to help other participants.
- **Wakalah** refers to a contract where a party, as principal authorizes another party as his agent to perform a particular task on matters that may be delegated, with or without the imposition of a fee. The participant authorizes Takaful Malaysia to manage the GTF and in return, Takaful Malaysia will receive the Wakalah fee.

## 2 Know Your Coverage

As an illustration, for **RM35.00** per trip for a duration of up to 14 days (Umrah Plan), you will receive the following standard personal accident takaful certificate coverage:

This standard certificate **covers:**

Benefits	Sum Covered (RM)
Accidental Death & Permanent Disablement	<b>20,000</b>
Overseas Medical Expenses (due to accident, on a reimbursement basis)	<b>2,000</b>
Badal Hajj (upon Death/Total & Permanent Disablement due to accident)	<b>2,000</b>
Medical Evacuation (on a reimbursement basis)	<b>2,000</b>
Medically Supervised Repatriation (on a reimbursement basis)	<b>2,000</b>
Repatriation of Mortal Remains (on a reimbursement basis)	<b>2,000</b>
Loss of Baggage	<b>150</b>
Loss of Travel Documents	<b>300</b>
Travel Delay (RM50 for every 8 hours)	<b>500</b>

This certificate **excludes:**

- Trip undertaken against medical advice or when the purpose of travel was to obtain any form of medical treatment, consultation or advice;
- Hazardous activities e.g. sky diving, cliff diving, and bungee jumping;
- Pre-existing conditions;
- Any consequence arising from committing or attempting any unlawful or criminal act;
- Nuclear and/or war related risks;
- Pregnancy including childbirth, caesarean operation, abortion, miscarriage and all related complications except miscarriage due to accident;
- Hazardous occupation e.g. armed forces, policeman, firemen, pilots, aviation/ship crews, logging workers, miners; and/or
- Suicide/self-inflicted injury.

**Note:** This list is **non-exhaustive**. Please refer to the certificate for the full list of exclusions under this certificate.

The duration of coverage depends on the duration of your Umrah or Hajj trip.

If you have any questions or require assistance on your personal accident takaful, you can:



Call us at:  
1-300 88 252 385



Visit us at:  
[www.takaful-malaysia.com.my/en/products/takaful-mytravel-umrah/](http://www.takaful-malaysia.com.my/en/products/takaful-mytravel-umrah/)



Email us at:  
[csu@takaful-malaysia.com.my](mailto:csu@takaful-malaysia.com.my)

### 3 Know Your Obligations

For this personal accident takaful, you must pay a takaful contribution of:	
Standard Cover	<b>RM35.00</b> (for duration of trip up to 14-days period of trip)
Additional Cover	<b>Not applicable</b>
<b>Total takaful contribution</b>	<b>RM35.00</b> (for duration of trip up to 14-days period of trip)
You also have to pay the following fees and charges:	
Wakalah Fee (part of total takaful contribution of <b>RM35.00</b> )	<b>60%</b> of total takaful contribution or <b>RM21.00</b> : <ul style="list-style-type: none"> <li>Commission <b>25%</b> of total takaful contribution or <b>RM8.75</b></li> <li>Management Expenses <b>35%</b> of total takaful contribution or <b>RM12.25</b></li> </ul>
Stamp Duty	<b>RM10.00</b> <i>Stamp duty for contribution not exceeding RM150.00 is exempted until 31/12/2028.</i>
Other applicable charges	Service Tax is not applicable for overseas travel
<b>Total takaful contribution payable</b>	<b>RM35.00</b>

### 4 Other Key Terms

- You must provide complete and accurate information during application.
- You must disclose all material facts such as your occupation and personal pursuits.
- The takaful coverage only be effective once you have paid the contribution (cash before cover).
- Claims** – If an incident occurs which gives rise to a claim, you shall notify Takaful Malaysia within thirty (30) days upon return to Malaysia. You may refer to the claims procedures in the certificate.
- Eligible Person** – This product is available for Malaysians, Malaysian permanent residents and Malaysia employment pass / work permit holders who are holders of valid Umrah/Hajj visa who are domiciled in Malaysia.

**Note:** The list above is **non-exhaustive**. Please refer to the certificate for the full list of terms and conditions under this certificate.

### ? Can I cancel my certificate?

Yes. You may cancel your certificate at any time by giving a written notice to our Customer Services Unit (CSU) via email, by visiting any of our Takaful myCare Centres (TMCC) or authorized agents, or through [myTakaful Customer](#) portal. Upon cancellation, you are entitled to a pro-rated refund of the contribution provided you have not made any claim. There will be no cancellation fee. However, no cancellation is allowed on or after the effective date of your certificate.

Syarikat Takaful Malaysia Am Berhad [201701032316 (1246486-D)] is licensed under the Islamic Financial Services Act 2013 and regulated by Bank Negara Malaysia.

**THE BENEFIT(S) PAYABLE UNDER ELIGIBLE PRODUCT IS PROTECTED BY PERBADANAN INSURANS DEPOSIT MALAYSIA (PIDM) UP TO LIMITS. PLEASE REFER TO PIDM'S TAKAFUL AND INSURANCE BENEFITS PROTECTION SYSTEM (TIPS) BROCHURE OR CONTACT TAKAFUL MALAYSIA OR PIDM (VISIT [WWW.PIDM.GOV.MY](http://WWW.PIDM.GOV.MY)).**